



READ ME FIRST!



⚠️WARNING The **MrSteam® Virtual Tech** instructions are intended to assist electricians troubleshoot and service MrSteam steam generators and accessories. All troubleshooting and/or service must be performed by qualified and licensed electricians only. MrSteam steam generators contain high voltage electrical components that can cause injury or death. Always read the complete MrSteam Installation and Instruction Manual supplied with the product. Manuals are available at www.mrsteam.com under Technical Downloads. Technical Support Representatives can be reached by calling 800-767-8326 or 800-727-8326.

As you follow these instructions, you will notice **WARNING**, **CAUTION** and **NOTICE** symbols. This blocked information is important for the safe and efficient troubleshooting and service of MrSteam products. These are types of potential hazards that may occur during installation and operation:

⚠️WARNING Indicates a potentially hazardous situation, which, if not avoided, could result in death or serious injury.

⚠️CAUTION Indicates a potentially hazardous situation, which, if not avoided may result in minor or moderate injury or product damage.

⚠️NOTICE This highlights information that is especially relevant to a problem-free installation.

All information in these instructions is based on the latest product information available at the time of publication. Sussman-Automatic Corporation reserves the right to make changes at any time without notice.

⚠️WARNINGS

- Never use damaged or equipment requiring service, doing so may result in an inoperative or hazardous installation.
- Discontinue use of the steam generator, control and accessories if they are damaged or otherwise not functioning properly. Doing so may result in an inoperative or hazardous installation
- MrSteam steam generators are connected to 240V line voltage and contain live electrical components. All installation and service to be performed by qualified and licensed electricians and plumbers only. Installation or service by unqualified persons or failure to use MrSteam parts may result in property damage or in an electrical shock hazard.
- The MS series of steam generators are for residential use only. Commercial or other nonresidential applications void the warranty and may adversely affect product performance and may represent a safety hazard.



Product: Residential Generators

Problem: Chroma Light Flickering or No Light

⚠️ WARNING All electrical trouble shooting to be performed by a qualified licensed electrician. **Trouble shooting or service by anyone other than a qualified licensed electrician may result in electrocution.**

⚠️ WARNING To prevent electrical shock, disconnect all electrical power to the unit.

1. Check main power and verify there is a steady 120V at all times going to the Chroma Light, and the switch is in the ON position.
2. Set the Chroma button on the control to the ON position. With a multi-meter set to ohms, check the "chroma" tab terminals on the board and verify that there is continuity.

3. Remove the lens and the bulb inside the fixture. Verify if there is 12v at the socket tabs that the LED cluster plugs into (see Fig. 1)

⚠️ CAUTION Ensure power is turned off at the breaker before installing LED cluster. Hot swapping LED clusters could render them inoperable.

4. If all previous steps don't solve the problem, there could be an issue with the LED cluster inside the light. (Replacement PN 104119)

Figure 1

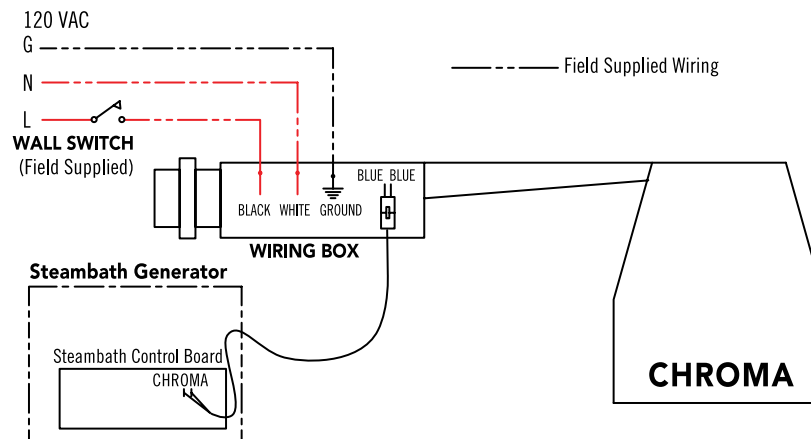
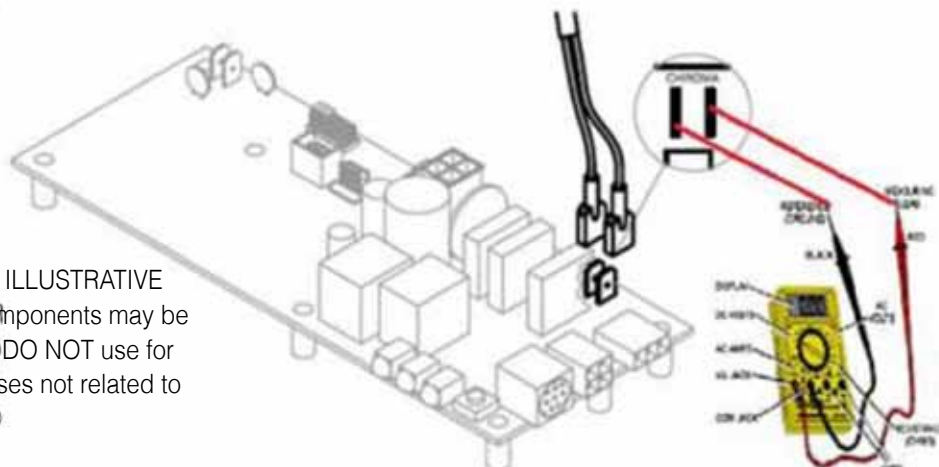


Figure 2



IMPORTANT NOTE: FOR ILLUSTRATIVE PURPOSES ONLY. Some components may be omitted or altered for clarity. DO NOT use for wiring, repair or other purposes not related to component identification.